



PRODUCT SECURITY POLICY

GENERAL DISTRIBUTION LTD

1.1 PRODUCT SECURITY POLICY

General Distribution Ltd (Gendis) is committed to the safety and security of our products and services. Although we design in security measures and test our products during development, the cyber security landscape is ever evolving. In order to keep pace, we make continuous security improvements on our products and conduct security tests on a periodic basis to ensure the ongoing resilience of our product range. For our customers' protection, Gendis does not disclose, discuss, or confirm security issues until patches or releases are available. In keeping with the above, we advise our customers to install the latest software releases to remain as secure as possible.

1.2 GENDIS SECURITY UPDATES POLICY

All Gendis products have software security updates made available for at least two years after their last date of manufacture (subject to technical and other limitations). After that time, we strive to make software security updates available for as long as we can. We recommend that installers proactively update devices to the latest version.

The table below shows software security update periods for Gendis products that currently fall within this 2-year support period.

Product range	Product name	Software updates to the end of
Managed Access Control	Volo Master (Cabinet or PCB only)	2026*
Managed Access Control	Volo Expansion (Cabinet or PCB only)	2026*
Managed Access Control	Paxton BLU Master (Cabinet or PCB only)	2024
Managed Access Control	Paxton BLU Expansion (Cabinet or PCB only)	2024
Managed Access Control	Paxton BLU Modem (Cabinet or PCB only)	2024
ProSync 1	ProSync Controller PCB	2026*
ProSync 2	Controller in Enclosure	2026*
ProSync 2	Modem in bezel	2026*
VRI	ID3	2026*
GDX	Hybrid Prox Reader?	2026*

*Product still current and will be supported for two years from end of manufacture. Please note this is not an indication of the life of your products and is independent of the product warranty.

1.3 GENDIS CLOUD SECURITY UPDATES POLICY



All cloud-based systems that support Gendis products have security updates made available for at least two years after their last (hardware counterpart) date of manufacture (subject to technical and other limitations). After that time, we strive to make software security updates available for as long as we can.

The table below shows Gendis cloud security update periods for Gendis products that currently fall within this 2-year support period.

Product range	Product name	Software updates to the end of
Managed Access Control	Volo Master (Cabinet or PCB only)	2026*
Managed Access Control	Volo Expansion (Cabinet or PCB only)	2026*
Managed Access Control	Paxton BLU Master (Cabinet or PCB only)	2024
Managed Access Control	Paxton BLU Expansion (Cabinet or PCB only)	2024
Managed Access Control	Paxton BLU Modem (Cabinet or PCB only)	2024
ProSync 1	ProSync Controller PCB	2026*
ProSync 2	Controller in Enclosure	2026*
ProSync 2	Modem in bezel	2026*